

COVID-19 has created unprecedented times for us in Canada and for many around the world. Across the bank we are all working hard to reduce the spread of the virus. Our first-priority is ensuring the health and safety of TD colleagues and our clients.

For our clients working with an advisor, we are available to speak with you about the current market condition, answer questions and provide advice – even if we are unable to do so face to face as we navigate through this period of uncertainty. At TD, we are fully equipped to connect with you virtually using online meeting technology and of course, over the telephone.

TD personal banking services remain fully operational. <u>EasyWeb online banking</u> and TD mobile apps allow you to perform a wide variety of transactions from the comfort and convenience of your home. ATMs are operating normally and are available for you to make deposits or withdrawals at any time and TD contact centres also remain open.

As we continue to take responsible actions to help reduce the impact of this public health crisis, please know we are available for you. Please reach out to your advisor if there is anything we can do to help support you and your family during these challenging times.

Thank you for your business.



